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**DPHSS Bureau of Child Care Services and Bureau of Social Services of Administration
Staff Professional Development Training**

Hagåtña, Guam – The Department of Public Health and Social Services (DPHSS) would like to inform the community that the Division of Children's Wellness (DCW) Bureau of Child Care Services (BCCS) and the Bureau of Social Services Administration (BOSSA) will be closed on **Friday, November 21, 2025**, from 8:00 a.m. to 5:00 p.m. for staff professional development training.

During this time:

- Frontline phone lines for BCCS and BOSSA will be unavailable.
- Staff will not be on site to receive documents or in-person inquiries.
- The Child Protective Services (CPS) Crisis Unit will remain on standby to respond to any urgent child protection matters.

Normal business operations will resume on Monday, November 24, 2025, during regular office hours.

This professional development training is part of DPHSS and DCW's continued commitment to:

- Strengthen the quality of care and services provided to children and families.
- Enhance staff knowledge and skills to better serve the community.

We appreciate the public's understanding, patience, and cooperation as we invest in our workforce to improve service delivery and outcomes for the families we serve.

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